

CARGO 2000: MONTHLY REPORT MARCH 2009



Performance Data Summary

SYSTEMWIDE	Actual Month	Difference to previous month	Difference to previous year
Number of Lane Segments measured	150,411	+ 9,564 (+ 7 %)	+ 38,633 (+ 35 %)
Number of Route Maps created	1,178,520	+ 146,729 (+ 14 %)	+ 194,509 (+ 20 %)
Phase 1 C2K Shipments			
Phase 1 C2K Shipments	Actual Month	Difference to previous month	Difference to previous year
Number of shipments measured	141,967	+ 22,455 (+ 19 %)	+ 10,090 (+ 8 %)
Number of Lane Segments measured	31,841	+ 2,680 (+ 9 %)	+ 7,099 (+ 29 %)
Flown as Planned	91%	+ 0 %	+ 4 %
FWB% Correct - Booking quality level & Accuracy of electronic data	90%	+ 1 %	- 3 %
% On Time "Notification of Freight and Documents" Availability	87%	+ 0 %	+ 5 %
Phase 1 Network Shipments			
Phase 1 Network Shipments	Actual Month	Difference to previous month	Difference to previous year
Flown as Planned	90%	n/a	n/a
% On Time "Notification of Freight and Documents" Availability	83%	n/a	n/a

March saw a further increase in reported volumes. This in part was due to the inclusion of Etihad into our reporting members for the first time, and also a significant increase in reported shipments from Delta. Underlying figures still showed an 11% increase in shipments measured over February.

Alitalia did not submit data this month.

Quality was mostly unchanged with only FWB improving one point over last month.

Korean Air experienced system problems which impacted both their own and Forwarders FWB performance this month. See page 6 for more details.

MEDIA ENQUIRIES All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: jamie@jamierochepr.co.uk

Performance Data - C2K Shipments

AIRLINE	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	3,725	3%
Air Canada	2,968	2%
Air France Cargo	18,205	13%
Alitalia	0	0%
British Airways World Cargo	10,440	7%
Cargolux	9,020	6%
Cathay Pacific Cargo	7,155	5%
Delta	2,302	2%
Etihad	167	0.1%
Korean Air	8,639	6%
KLM	10,980	8%
Nippon Cargo Airlines	2,037	1%
Lufthansa Cargo	35,906	25%
Swiss	5,354	4%
Austrian Airlines	2,521	2%
SAS Cargo	5,626	4%
Singapore Airlines Cargo	13,695	10%
United Airlines	3,227	2%
Total	141,967	100%

Reporting Policy

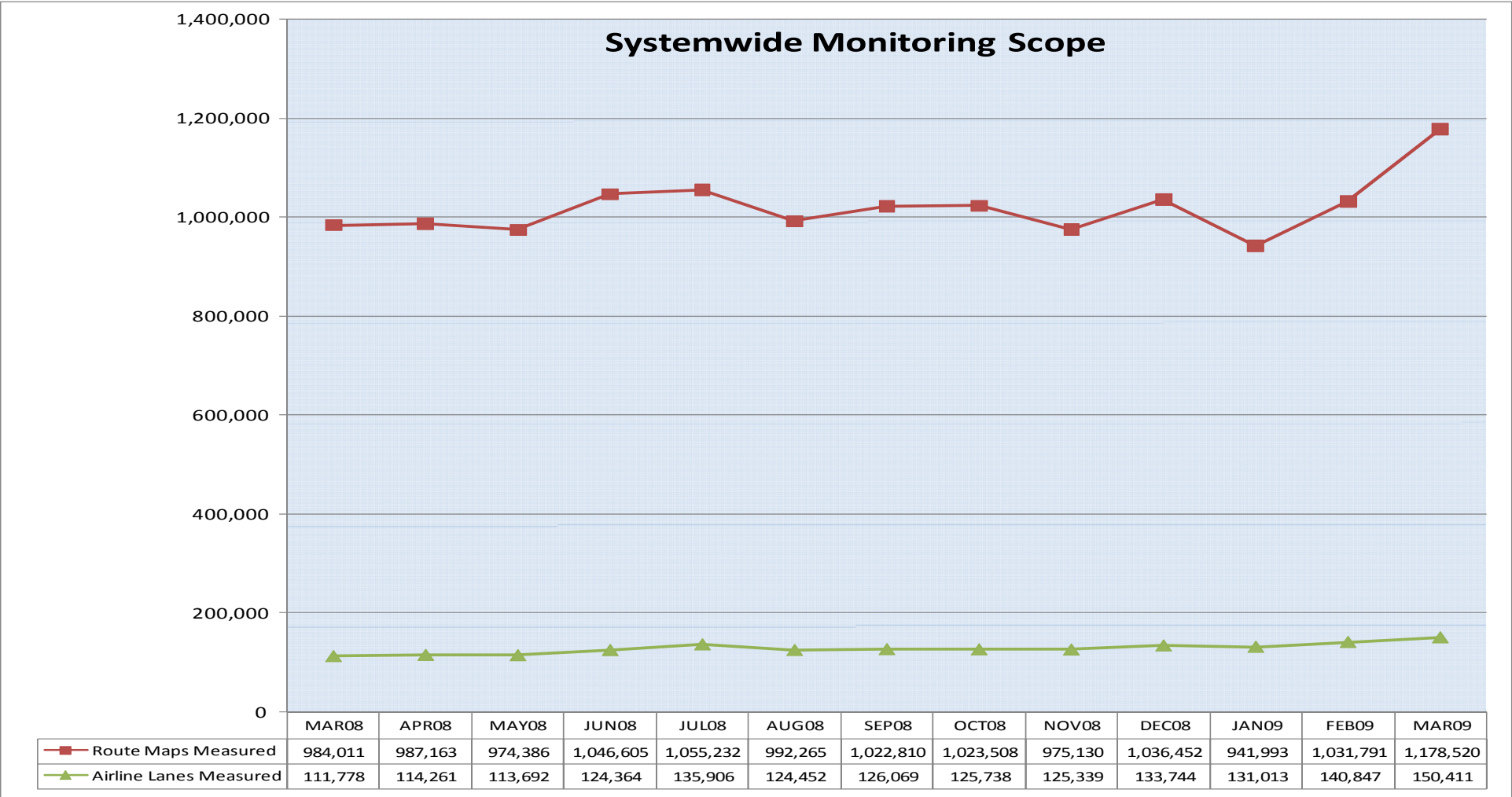
The figures in the table show the number of Master Air Waybills carried by Member Airlines on behalf of Member Forwarders over agreed Lane Segments. (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores have been withheld to allow for realistic comparison of quality performance.

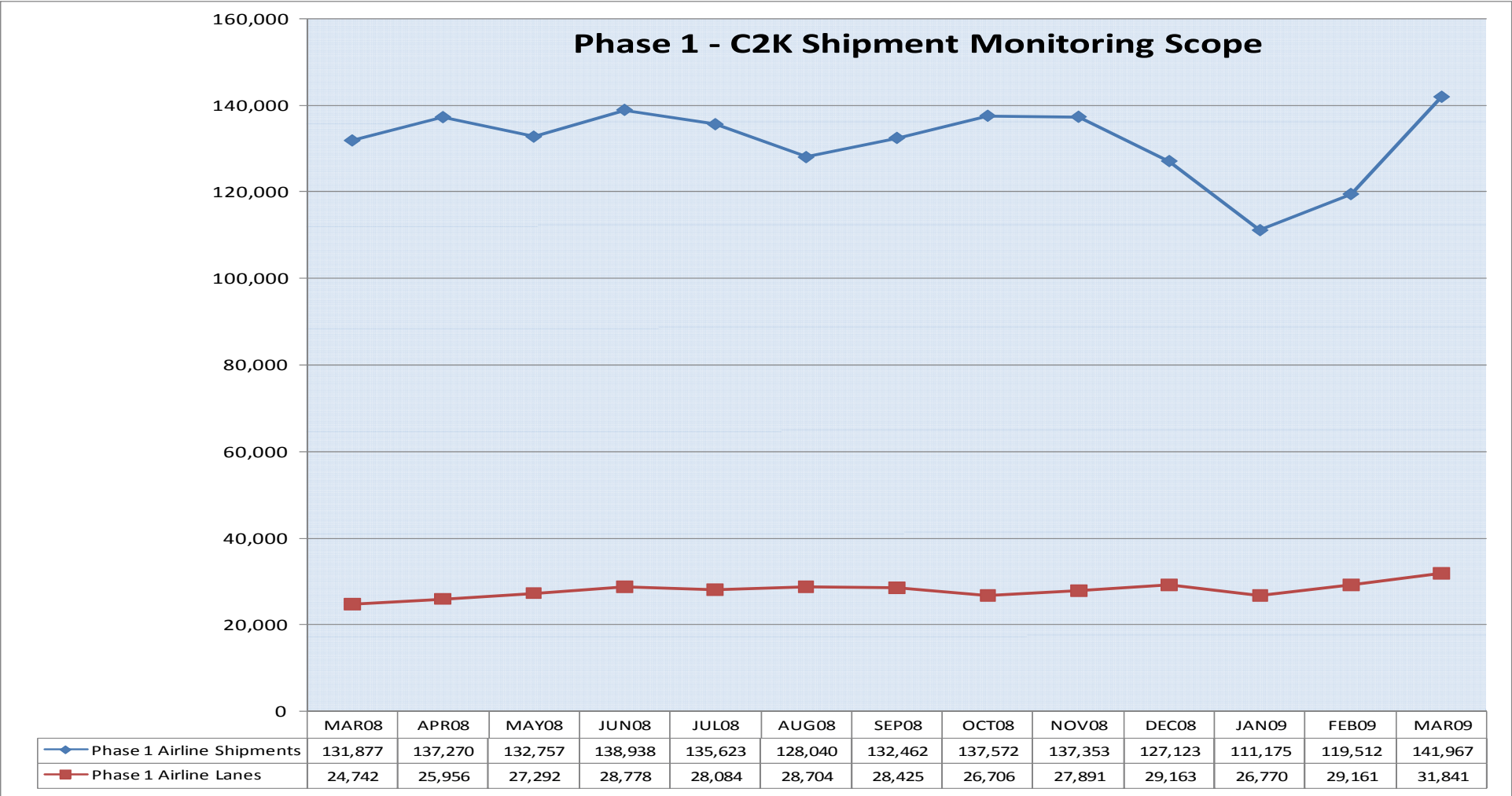
Notes:

As a result of their ongoing restructuring Alitalia were unable to submit data for this month.

Performance Data - Monitoring Scope



Performance Data - Monitoring Scope



Performance Data - Flown As Planned C2K Shipments

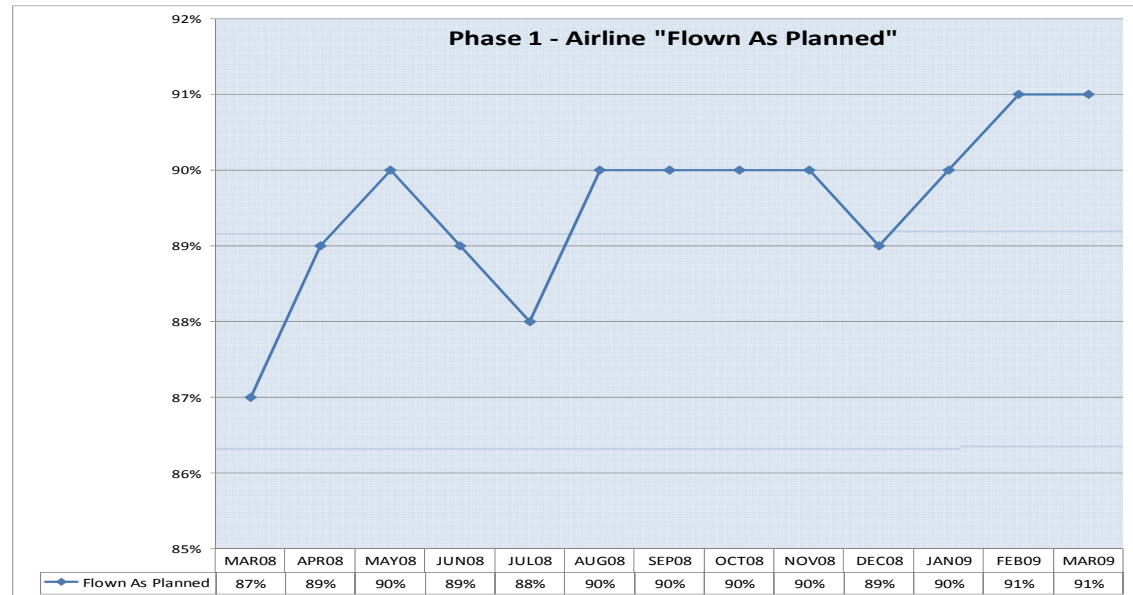
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	91%
Air Canada	90%
Air France Cargo	87%
Alitalia	
British Airways World Cargo	85%
Cargolux	90%
Cathay Pacific Cargo	96%
Delta	94%
Etihad	
Korean Air	95%
KLM	91%
Nippon Cargo Airlines	
Lufthansa Cargo	92%
Swiss	97%
Austrian Airlines	94%
SAS Cargo	91%
Singapore Airlines Cargo	94%
United Airlines	90%
Average	91%

Flown As Planned

The figures in the table show the % of C2K Shipments that were flown as planned. This measure represents the joint quality performance of the C2K Forwarder and the C2K Airline.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting level
- Currently in implementation stage



Average Flown as Planned % was unchanged this month, remaining at a 12 month high.

Performance Data - FWB Received Correct C2K Shipments

Forwarder	% FWB correctly received by Airline
Agility Logistics	89%
DHL Global Forwarding	93%
Geodis Wilson	89%
Kuehne + Nagel	94%
Schenker	83%
SDV	92%
Yusen Air & Sea Service	86%
Average	90%

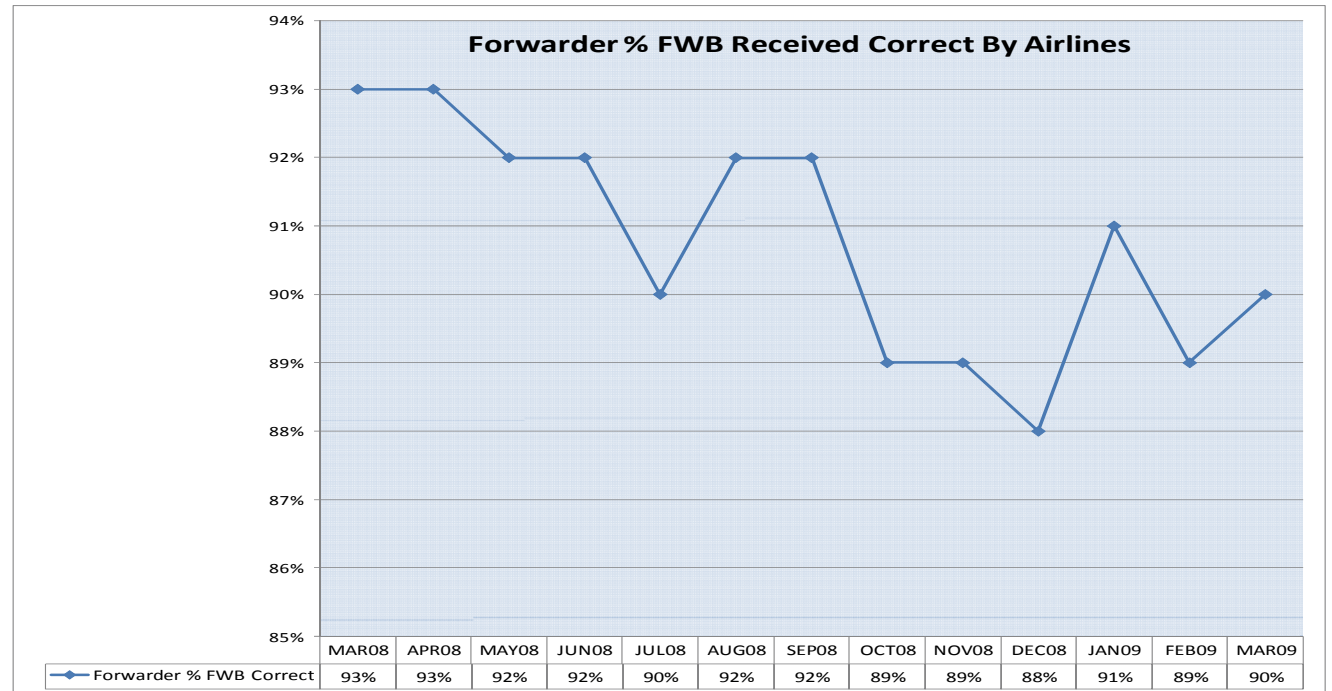
FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on the 'joint' performance regarding the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.

Average performance was 1 percentage points better than last month and 3 points worse than this month last year.

A Korean Air system problem this month impacted Forwarders FWB performance reducing their individual results by up to 7 per cent.

Schenker continue to finalize their integration of BAX systems.



Performance Data - On-Time NFD C2K Shipments

On-time Notification of Freight & Documents Availability

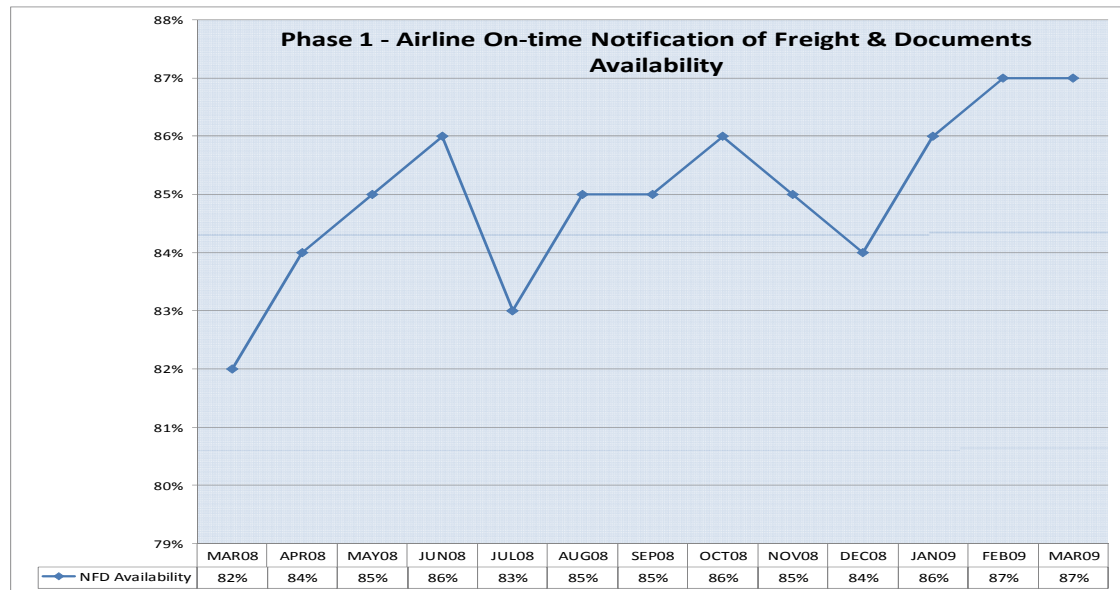
The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting level
- Currently in implementation stage

Note: We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.

AIRLINE	% on-time NFD Notification
American Airlines	87%
Air Canada	87%
Air France Cargo	83%
Alitalia	
British Airways World Cargo	84%
Cargolux	80%
Cathay Pacific Cargo	91%
Delta	56%
Etihad	
Korean Air	91%
KLM	86%
Nippon Cargo Airlines	
Lufthansa Cargo	91%
Swiss	84%
Austrian Airlines	86%
SAS Cargo	84%
Singapore Airlines Cargo	94%
United Airlines	83%
Average	87%



No change from last month, but 5% points better than March 2008.